

CipherLAB 「 eRMA System 」

User Guide for Distributor

➤ *New Account Registration for Reseller & End User*

(Only for Comprehensive Warranty User)

Issue Date : 2021/02/04

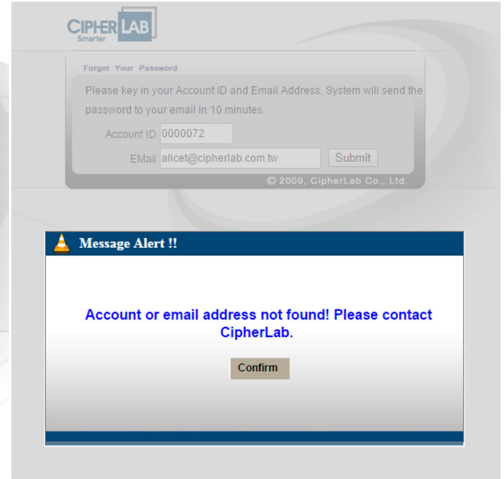
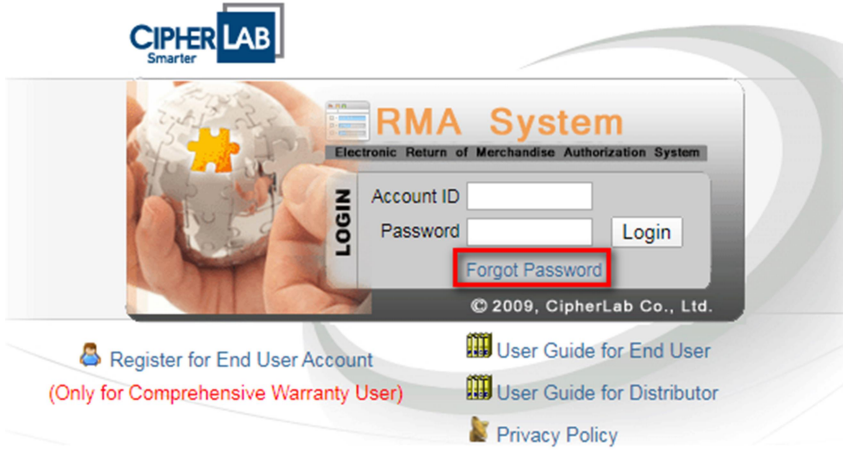
Version: v1.02

(IE 9 or Google Chrome is suggested for this application)

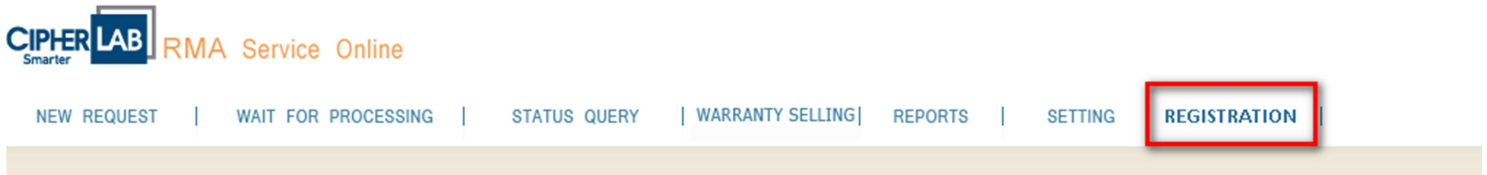
➤ Apply RMA New account for End User (Only for Comprehensive Warranty User)

1. Log in to RMA system (<http://e-rma.cipherlab.com.tw/Default.aspx>)

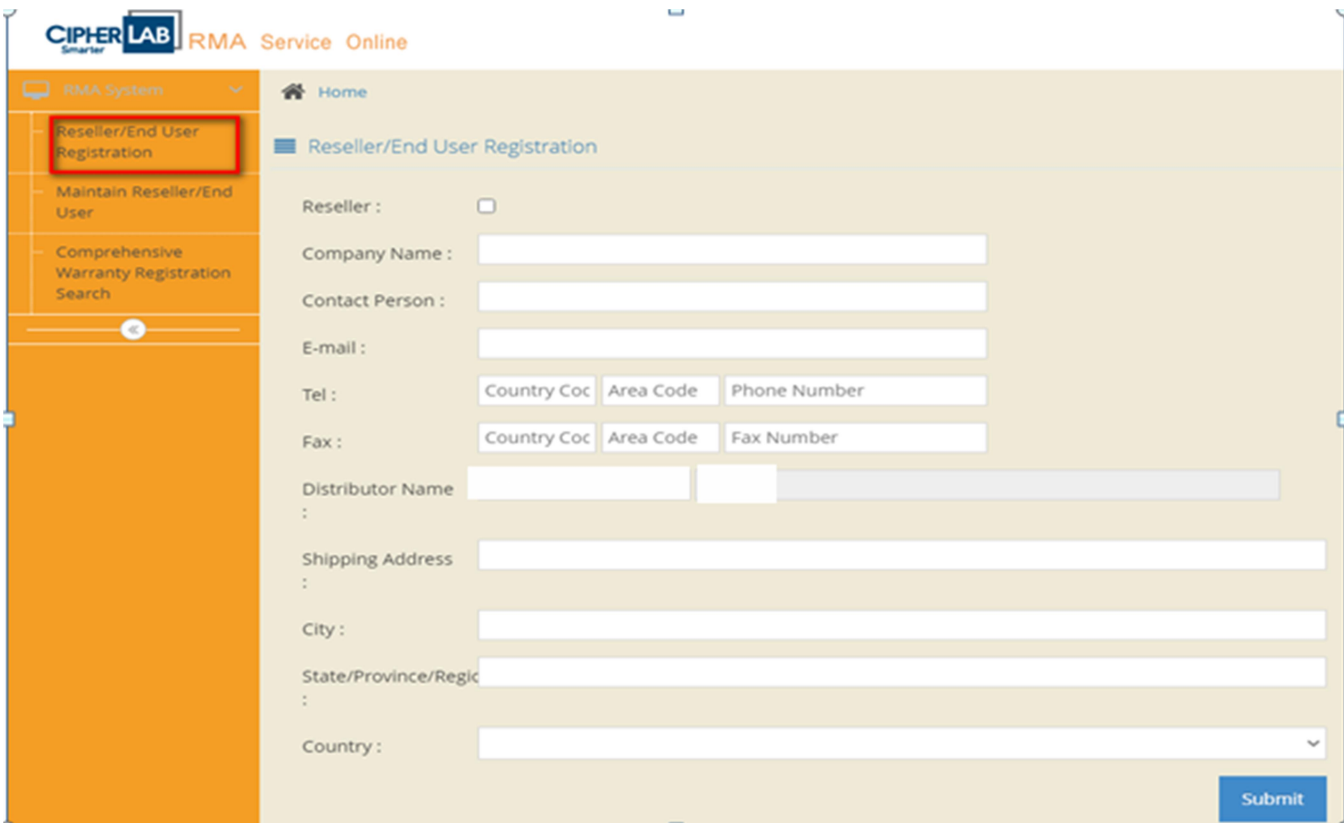
(Click on “Forgot Password” to receive the password in your registered e-mail address.)



2. Click on **REGISTRATION** after login.



3. Select **Reseller/End User Registration** and enter all required information. Click on **Submit**. A pop-up window shows “Apply successfully!” afterwards.



Maintain Reseller/End User

4. Select **Maintain Reseller/End User** and then **Edit** to set a password, which is required to log in the system

Home > RMA System > Maintain Reseller/End User

Query conditions Q Search

Account ID: Account Name: Distributor ID: Q

Valid:

Reseller/End User Information

Account ID	Account Name	Contact person	E-mail	Distributor Name	Valid	Edit/Delete
0000001	<input type="text"/>	<input type="text"/>	aaa@aaa.com	CipherLab	Y	Edit Delete
0000002	<input type="text"/>	<input type="text"/>	aaa@aaa.com	<input type="text"/>	Y	Edit Delete
0000003	TI	Amandine Voillard	aaa@aaa.com	PAGE	Y	Edit Delete